



Coriend
Disability Work Support Center

EMPLOYMENT SUPPORT

Building a new society through work support.

Coriend provides an employment transition support service that supports people with disabilities in finding employment and continuing their jobs at ordinary companies, based on the Services and Supports for Persons with Disabilities Act. Our main services are Return to Work (Rework) Support, supporting people on leaves of absence as they return to work; Independence Training (lifestyle training), supporting people with intellectual, mental and developmental disabilities to live their everyday and social lives with independence; and Employment Retention Support, mediating between employees and companies to support their continuous employment and enable them to continue working for a long time.

About the Coriend brand name

The name Coriend is based on the image of the friendly fox that appears in the story *The Little Prince* by writer Antoine de Saint-Exupéry. In the story, the fox tells the prince several important things. One of those things is that, "It is only in the heart that one can see rightly; what is essential is invisible to the eye." We were deeply inspired by the message communicated by this friendly fox, and felt that it tied in with the things that we value constantly in our support efforts. The name Coriend, which we chose as the name for our new business, was created by combining the syllable "Co"—one possible reading of the kanji character for fox—with the English word "friend." (Co + friend = Coriend.)

The suffix "Co" also has the meaning of working together, as in cooperation. At our support center, we value the skill of using our hearts and minds to perceive the feelings of users, which are not visible to the eye, and strive to provide support by thinking together with users.





Employment Transition Support

What is Employment Transition Support?

Employment transition support is a service based on the Services and Supports for Persons with Disabilities Act, which can be used by people with physical, intellectual, mental or developmental disabilities and/or intractable diseases who aim to work at ordinary companies. People can receive coherent support for improving their knowledge and abilities as required for employment, and for everything from finding employment to firmly establishing themselves in the workplace after hiring. Requirements for making use of employment transition support are as follows. (Users must qualify under all of the following requirements.)

- ✓ Be aged 18 or over, but under the age of 65
- ✓ Have a mental, developmental, intellectual or physical disability, intractable disease (that qualifies for support) and/or higher brain dysfunction
- ✓ Be eligible for issue of a claimant certification for welfare services for persons with disabilities by the municipality in which they live

*In some cases, it may be possible to make use of the services without a disability certificate / handbook. Please inquire for details.

Features of the employment transition support service



Determining vocational aptitude

Discover your vocational aptitude using MWS (Makuhari Work Sample).



Extensive range of workplace training destinations

Undergo workplace training at various companies, utilizing our network of special subsidiaries.



Generous support for workplace retention

After finding employment, Coriend mediates between companies and provides backup for creating an easy-to-work working environment.

Employment transition support training content



PC training

Typing skills, Microsoft Office skills (Word, Excel, PowerPoint), support for gaining PC-related qualifications (Microsoft Office Specialist, PC skills test / P-Ken), etc.



Practical training

Interview training, CV / resume creation, light work tasks (filing and sorting, etc.), telephone response, etc.



Business communication improvement training

Business manners, English conversation, group talk and group work, WRAP (Wellness Recovery Action Plan), autogenic training and other psychological programs.



Support for gaining qualifications

Japanese language, practical business manners, and other skills test qualifications. The Japanese language skills test may be taken without physically attending the venue.



Return to Work (Rework) Support

What is Return to Work (Rework) Support?

Return to work (rework) support is a program that provides support for people who have taken leaves of absence due to depression, mood disorders or other mental health issues to return to work. In addition to providing support to facilitate a smooth and reliable return to work for persons who wish to do so, it also helps to prevent repeat leaves of absence. Users must qualify under the following requirements.

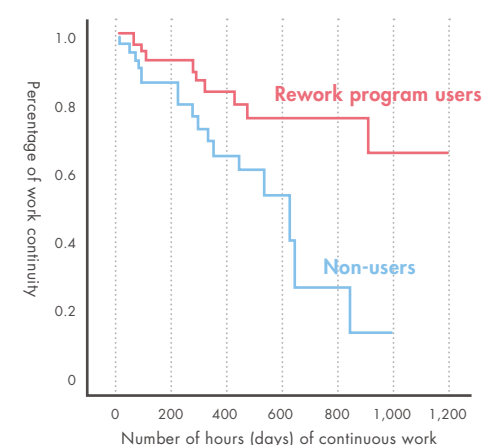
- ✓ Persons currently on a leave of absence from work due to depression, mood disorders or other mental health issues
- ✓ Persons who wish to return to work, and have a strong will to engage in the rework program
- ✓ Persons permitted by an industrial doctor and their employer to attend the rework program
- ✓ Persons who are agreeable to coordination with their employer
- ✓ Be eligible for issue of a claimant certification for welfare services for persons with disabilities by the municipality in which they live

*Support for persons who have already left work and are seeking reemployment is provided under the employment transition support service. (Please inquire for other details.)

Rework Program Outline

Users are requested to continuously attend the TBS Operations Takadanobaba Work Support Center (in Shinjuku) and engage in the rework program for around 3 to 12 months up until returning to their workplace.

The wide-range of program content includes office work to restore concentration and work abilities, psycho-education to appropriately deal with stress arising from things such as interpersonal relationships which may arise in the workplace after returning to work, interpersonal skills (communication) programs including SST incorporating assertion anticipating the workplace setting, and self-management programs for understanding and managing the state of one's own illness. By taking various programs, participants raise their level of preparation for returning to work, and link this on to actually doing so.



The number of people able to work continuously has increased as a result of the return to work support program

Rework research data based on a comparison between continuous work rates for users and non-users of the rework program upon returning to work shows a high rate of continuous work and low risk of repeat leaves of absence for users of the rework program in comparison with non-users after a period of two years or more after returning to work.

*The analysis was made using a combination of sets of eligible participants each with similar ages, gender, diagnosed illness, history of leave/absence, business type and company scale.

Source: Industrial Mental Health 20 (4) 2012



Independence Training (Lifestyle Training)

What is Independence Training (Lifestyle Training)?

Independence training (lifestyle training) enables training and consultations for maintaining and improving lifestyle skills to enable users to live independent everyday and social lives. We support the goals and hopes of each individual user. Through training, we remove anxieties with regard to lifestyle and interpersonal aspects, and prepare users to head towards the next step. The program is suitable for people who want to:

- Stabilize their physical condition
- Become able to go outside
- Become independent
- Eventually find employment

Users must qualify under the following requirements.

- ✓ Be aged 18 or over, but under the age of 65
- ✓ Have a mental, developmental or intellectual disability (please consult with us if you have a physical disability or a specific intractable disease)
- ✓ Be eligible for issue of a claimant certification for welfare services for persons with disabilities by the municipality in which they live

*In some cases, it may be possible to make use of the services without a disability certificate / handbook Please inquire for details.

Program content

Lifestyle abilities improvement program <ul style="list-style-type: none">Physical condition managementMoney managementPersonal groomingTraining for using public transportation	Psychological program <ul style="list-style-type: none">Relaxation trainingStress-relief methodsAnger management
Increasing communication skills <ul style="list-style-type: none">GreetingsManner courseSelf-expression trainingSST (Social Skills Training)	Job-seeking activities <ul style="list-style-type: none">PC trainingPreparing application documentsInterview practice

We provide support to match your feelings.

Start and receive job-seeking support and work support from independence training onward. We support your choices regarding career path at the end of the two-year period, and whether or not to undergo training for job-seeking activities. (We coordinate with relevant organizations to enable a choice of better methods.)

Our employment transition support service is also located on the same floor. Consult with staff responsible for work support. Participate in employment transition support programs. We provide support for company tours and preparation of application documents. Attend starting from one day or a half day a week. Consult and decide your attendance days according to your lifestyle rhythms, hospital visits and other factors. Let's consider your wishes and future lifestyle while consulting with other institutions, including hospitals and ward/city offices.



Employment Retention Support





What is Employment Retention Support?

The employment retention support scheme was established in April 2018. It is a new welfare service that resolves lifestyle problems accompanying work for people with disabilities working at ordinary companies, and provides support through mediation between individuals and companies, to enable people with disabilities to continue working in the long term without experiencing stress. For example, in many cases, when the following kinds of concerns and problems arise, it is difficult for you to solve them alone.

- Having difficulty communicating effectively with superiors and coworkers
- Making many mistakes at work
- Unable to establish a stable lifestyle rhythm, and is frequently late
- Forgetting to take their medication

In such cases, using the employment retention support service enables you to receive advice, and gain cooperation such as by having the employer create an easy-to-work environment, in coordination with medical institutions and other relevant organizations.

Employment retention support service content

 Company visits, telephone consultation support and advice	 Support for self management in lifestyle aspects	 Coordination with companies, medical institutions and other support organizations	 Provision of information to the company, including the individual's characteristics and matters for care and consideration
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*Persons who have found employment may make use of the service after using the employment transition, work continuation support A & B, lifestyle care, and/or independence training services.

Differences between employment transition support and employment retention support

Service provision location	Employment transition support location		Employment retention support location
Service content	Employment Transition Support	Employment retention support provided by employment transition support	Employment retention support service
Service provision period	Maximum two years	Maximum six months	Maximum three years
Claimant certification for welfare services for persons with disabilities	Required	Not required	Required
Personal coverage of usage fee	Personal coverage of a portion of fees (10%) arises based on annual income for the previous fiscal year.	Not required	Personal coverage of a portion of fees (10%) arises based on annual income for the previous fiscal year.



TBS Operation Co., Ltd. was established as a subsidiary of Tokyo Business Service Co., Ltd., a third-sector model company that employs numerous people with serious disabilities.

Company name	TBS Operation Co., Ltd.
Head Office	ASK Building 5F, 2-4-46 Toyo, Koto-ku, Tokyo, 135-0016
Contact information	TEL: +81-3-3615-3500 / FAX: +81-3-3615-5711
Paid-in capital	40 million yen
Established	April 1, 2011 Established as a fully-owned subsidiary of Tokyo Business Service Co., Ltd.
President and representative director	Fumiaki Nezu
Business operations	Employment transition support, return to work (rework) support, independence training (lifestyle training), employment retention support
Centers	Coriend Toyochō 2-4-46 Toyo, Koto-ku, Tokyo, 135-0016 ASK Building 5F TEL: +81-3-3615-3500 Coriend Takadanobaba 1-4-15 Takadanobaba, Shinjuku-ku, Tokyo 169-0075 Taiju Life Insurance Takadanobaba Building 2F TEL: +81-3-5155-1981 Coriend Monzennakacho 2-6-13 Tomioka, Koto-ku, Tokyo 135-0047 GOWA Tomioka 2F TEL: +81-3-5809-8290



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